

Motor Vehicle
▶ **WARRANTY** ▶ AUSTRALIA-WIDE
PARTS & LABOUR

Motor Vehicle
▶ **WARRANTY**

WESTERN WARRANTIES WESTERN CARCARE GROUP PTY LTD



Dear Valued Customer,

Congratulations on the purchase of your vehicle. You now have the opportunity of protecting your investment from unforeseen mechanical or electrical failure with a Warranty Service Contract. In order to maintain and gain the full benefits of your Warranty, we request that you read the Warranty Booklet *prior* to completing the Application.

► PRIVACY

In addition to the information in the warranty application form the Administrator may also collect personal information about you from a servicing dealer or other service providers. The information collected is used to assess your claim and decide on its acceptance and settlement terms. Your personal information may be disclosed to assessors, investigators and other service providers to assist in ascertaining settlement terms. With some exceptions, you have right of access to and correction of this information upon request, by contacting the privacy officer on 1300 006 901.

► AUTHORISATION

Upon signing the warranty application I/We authorise the Administrator to obtain any information required by them to assess and investigate any claim.



Administered by:

► **WESTERN CARCARE GROUP PTY. LTD.**

ACN 137 542 673

TELEPHONE: 1300 006 901 • FACSIMILE: 02) 9834 4661

PO BOX 2261, SMITHFIELD NSW 2164

► MOTOR VEHICLE WARRANTY

We trust you will enjoy many trouble free kilometres of motoring in your vehicle. If, however you need to make a contract number and vehicle registration number.

If your vehicle is already at a repairer we may liaise with the repairer, otherwise we will direct you to our nearest approved repairer.

An authorisation number must be received from the Administrator, Western Carcare Group, *prior* to the commencement of any work in relation to the claim.

CUSTOMER HELP LINE: 1300 006 901

FACSIMILE: (02) 9834 4661

EMAIL: westernwarrantys@hotmail.com

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PO BOX 2261, SMITHFIELD NSW 2164

Application

CONTRACT HOLDER: <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms	
SURNAME: _____ GIVEN NAMES: _____	
COMPANY NAME: _____ ABN: _____	
ADDRESS: _____	INPUT TAX CR % _____
SUBURB/TOWN: _____	STATE: _____ POSTCODE: _____
PHONE: WORK: _____	HOME: _____ MOBILE: _____
VEHICLE: MAKE: _____	MODEL: _____ PURCHASE PRICE: _____
COMPLIANCE DATE: / /	DATE FIRST REG: / / PURCHASE DATE: / /
DISTANCE TRAVELLED AS AT PURCHASE DATE: _____	REGO: _____
ENGINE No.: _____	VIN NO.: _____
SAFETY CERTIFICATE No.: _____	DATE OF ISSUE: _____
AUTOMATIC <input type="checkbox"/>	MANUAL <input type="checkbox"/> AWD <input type="checkbox"/> 4WD <input type="checkbox"/> PETROL <input type="checkbox"/> DIESEL <input type="checkbox"/> No. CYLS <input type="checkbox"/>
WARRANTY TYPE & TERM (PLEASE SELECT ONE OF THE FOLLOWING:)	
ESSENTIAL PLAN	12 MONTHS <input type="checkbox"/> 24 MONTHS <input type="checkbox"/> 36 MONTHS <input type="checkbox"/> 60 MONTHS <input type="checkbox"/>
PLUS PLAN	12 MONTHS <input type="checkbox"/> 24 MONTHS <input type="checkbox"/> 36 MONTHS <input type="checkbox"/> 60 MONTHS <input type="checkbox"/>
MAXI PLAN	12 MONTHS <input type="checkbox"/> 24 MONTHS <input type="checkbox"/> 36 MONTHS <input type="checkbox"/> 60 MONTHS <input type="checkbox"/>
ULTIMATE PLAN	12 MONTHS <input type="checkbox"/> 24 MONTHS <input type="checkbox"/> 36 MONTHS <input type="checkbox"/> 60 MONTHS <input type="checkbox"/>
WARRANTY COMMENCEMENT: Your Warranty commences the day you sign this application unless the Vehicle is covered by any Manufacturer's Warranty. In that case the Warranty will commence the day following of any such Warranty.	
COMMENCEMENT DATE: / /	KILOMETRES: _____ (if different from date of purchase) 
DECLARATION BY THE DEALER: I hereby confirm that the vehicle described has been delivered in a roadworthy condition and in accordance with the relevant Federal and State Legislation. CONTRACT FEE: \$ _____ FIN. CO _____	SELLING DEALER OR AGENT (PIN _____)
	ABN: _____
	SIGNATURE: _____ DATE: / /
DECLARATION BY THE CONTRACT HOLDER: I/We confirm that I/we have read, understand and agree to the Terms and Conditions of this Contract outlined in this booklet and in particular are aware of and not the Service Requirements and my obligation to pay the first Two Hundred and Fifty Dollars of each authorised claim. I/We certify that answers not in my handwriting have been checked by me and are correct.	
SIGNATURE: _____	DATE: / /

Administered by:

► **WESTERN CARCARE GROUP PTY. LTD.**

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COMPANY NAME: <input type="text"/> ABN: <input type="text"/>	
ADDRESS: <input type="text"/>	INPUT TAX CR % <input type="text"/>
SUBURB/TOWN: <input type="text"/>	STATE: <input type="text"/> POSTCODE: <input type="text"/>
PHONE: WORK: <input type="text"/>	HOME: <input type="text"/> MOBILE: <input type="text"/>
VEHICLE: MAKE: <input type="text"/>	MODEL: <input type="text"/> PURCHASE PRICE: <input type="text"/>
COMPLIANCE DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>	DATE FIRST REG: <input type="text"/> / <input type="text"/> / <input type="text"/> PURCHASE DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>
DISTANCE TRAVELLED AS AT PURCHASE DATE: <input type="text"/>	REGO: <input type="text"/>
ENGINE No.: <input type="text"/>	VIN NO.: <input type="text"/>
SAFETY CERTIFICATE No.: <input type="text"/>	DATE OF ISSUE: <input type="text"/>
AUTOMATIC <input type="checkbox"/>	MANUAL <input type="checkbox"/> AWD <input type="checkbox"/> 4WD <input type="checkbox"/> PETROL <input type="checkbox"/> DIESEL <input type="checkbox"/> No. CYLS <input type="text"/>
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DECLARATION BY THE DEALER: I hereby confirm that the vehicle described has been delivered in a roadworthy condition and in accordance with the relevant Federal and State Legislation. CONTRACT FEE: \$ <input type="text"/> FIN. CO <input type="text"/>	SELLING DEALER OR AGENT (PIN <input type="text"/>)
	ABN: <input type="text"/>
	SIGNATURE: <input type="text"/> DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>
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SIGNATURE: <input type="text"/>	DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>

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COMPANY NAME: <input type="text"/> ABN: <input type="text"/>	
ADDRESS: <input type="text"/>	INPUT TAX CR % <input type="text"/>
SUBURB/TOWN: <input type="text"/>	STATE: <input type="text"/> POSTCODE: <input type="text"/>
PHONE: WORK: <input type="text"/>	HOME: <input type="text"/> MOBILE: <input type="text"/>
VEHICLE: MAKE: <input type="text"/>	MODEL: <input type="text"/> PURCHASE PRICE: <input type="text"/>
COMPLIANCE DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>	DATE FIRST REG: <input type="text"/> / <input type="text"/> / <input type="text"/> PURCHASE DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>
DISTANCE TRAVELLED AS AT PURCHASE DATE: <input type="text"/>	REGO: <input type="text"/>
ENGINE No.: <input type="text"/>	VIN NO.: <input type="text"/>
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MAXI PLAN	12 MONTHS <input type="checkbox"/> 24 MONTHS <input type="checkbox"/> 36 MONTHS <input type="checkbox"/> 60 MONTHS <input type="checkbox"/>
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	ABN: <input type="text"/>
	SIGNATURE: <input type="text"/> DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>
DECLARATION BY THE CONTRACT HOLDER: I/We confirm that I/we have read, understand and agree to the Terms and Conditions of this Contract outlined in this booklet and in particular are aware of and not the Service Requirements and my obligation to pay the first Two Hundred and Fifty Dollars of each authorised claim. I/We certify that answers not in my handwriting have been checked by me and are correct.	
SIGNATURE: <input type="text"/>	DATE: <input type="text"/> / <input type="text"/> / <input type="text"/>

▶ Types of Plans



PURCHASE PRICE

- ▶ **ESSENTIAL PLAN:** Purchase Price \$1500 or more
- ▶ **PLUS PLAN:**..... Purchase Price \$2000 or more
- ▶ **MAXI PLAN:**..... Purchase Price \$3000 or more
- ▶ **ULTIMATE PLAN:**..... Purchase Price \$4500 or more

▶ **BEFORE ISSUING WARRANTY PLEASE NOTE**

1. The vehicle has a current Safety Certificate.
2. The vehicle is mechanically sound at time of delivery to the contract holder.
3. The vehicle is currently registered with the relevant government department.

► Essential Plan



This coverage is available on a vehicle if:

1. The purchase price is \$1,500.00 or more.
 2. The vehicle has a current Safety Certificate.
 3. The vehicle is mechanically sound at time of delivery to the contract holder.
 4. The vehicle is currently registered with the relevant government department.
- There is no vehicle age limit or kilometre limit on Essential Plan.
 - There is no limit on the number of claims within the term of the warranty.
 - There is no limit on the kilometres the vehicle travels during the term of the warranty.

The maximum claim limit for any one claim is as follows:

- There is a claim limit of up to \$1,000.00 per claim.
- The total value of claims made is not to exceed the purchase price of the vehicle.
- See PAGE 3 for items covered.

► PLEASE NOTE

This warranty does not cover oil, water or fuel leaks or damage caused by corrosion, water submersion, owner neglect, abuse, contaminated fuels or additives, overheating or lack of oil, water or coolants.

▶ Essential Plan I **COVERED ITEMS**



▶ **ENGINE:** **Upto \$1,000 per claim**

The following internal engine parts:

Pistons, piston rings, cylinder sleeves, main bearings, con rod bearing, oil pump, push rods, camshaft bearings, camshaft and crankshaft (specifically excluding harmonic balancer, damaged or worn key-way). Cylinder block and head only if damaged by failure of any of the above covered components.

▶ **TRANSMISSION:** **Up to \$1,000 per claim**

All the internally lubricated components contained within the transmission, including the torque convertor (specifically excluding solenoids, burnt or worn friction plates).

▶ **DIFFERENTIAL:** **Up to \$1,000 per claim**

All the internally lubricated components (specifically excluding axles, drive shafts, wheel bearings, burnt or worn friction plates).

▶ **COOLING:** **Up to \$1,000 per claim**

Water pump: Impeller shaft, bearings, bushes

▶ **ELECTRICAL:** **Up to \$1,000 per claim**

Starter motor, alternator, voltage regulator, windscreen wiper motor

▶ **BRAKES:** **Up to \$1,000 per claim**

Master cylinder, power booster, steel brake lines

▶ **CLUTCH:** **Up to \$1,000 per claim**

Master cylinder, slave cylinder

▶ **SUSPENSION:** **Up to \$1,000 per claim**

Sway bar, torsion bar, front & rear springs

► Plus Plan



This coverage is available on a vehicle if:

1. The purchase price is \$2,000.00 or more.
 2. The vehicle has a current Safety Certificate.
 3. The vehicle is mechanically sound at time of delivery to the contract holder.
 4. The vehicle is currently registered with the relevant government department.
 5. The vehicle is less than 12 years old, according to the compliance plate at the time of purchase; and
 6. The vehicle has travelled less than 200,000 kilometres at time of purchase by the Contract Holder.
- There is no limit on the number of claims within the term of the warranty.
 - There is no limit on the kilometres the vehicle travels during the term of the warranty.

The maximum claim limit for any one claim is as follows:

- Engine, Transmission and differential up to \$1,000.00 per claim.
- Other listed items up to \$1,000.00 per claim.
- The total value of claims made is not to exceed the purchase price of the vehicle.
- See PAGES 5 & 6 for items covered.

► PLEASE NOTE

This warranty does not cover oil, water or fuel leaks or damage caused by corrosion, water submersion, owner neglect, abuse, contaminated fuels or additives, overheating or lack of oil, water or coolants.

▶ Plus Plan | **COVERED ITEMS**



▶ **ENGINE:** Up to \$1,000 per claim

The following internal engine parts:

Pistons, piston rings, cylinder sleeves, main bearings, con rod bearing, oil pump, push rods, camshaft bearings, camshaft and crankshaft (specifically excluding harmonic balancer, damaged or worn key-way). Cylinder block and head only if damaged by failure of any of the above covered components.

▶ **TRANSMISSION:** Up to \$1,000 per claim

All the internally lubricated components contained within the transmission, including the torque convertor (specifically excluding solenoids, burnt or worn friction plates).

▶ **DIFFERENTIAL:** Up to \$1,000 per claim

All the internally lubricated components (specifically excluding axles, drive shafts, wheel bearings, burnt or worn friction plates).

▶ **COOLING:** Up to \$1,000 per claim

Water pump: Impeller shaft, bearings, bushes

▶ **ELECTRICAL:** Up to \$1,000 per claim

Starter motor, alternator, voltage regulator, windscreen wiper motor

▶ **BRAKES:** Up to \$1,000 per claim

Master cylinder, power booster, steel brake lines

▶ **CLUTCH:** Up to \$1,000 per claim

Master cylinder, slave cylinder

▶ **SUSPENSION:** Up to \$1,000 per claim

Sway bar, torsion bar, front & rear springs

▶ Plus Plan | **COVERED ITEMS**



▶ **ELECTRICAL IGNITION:** Up to \$1,000 per claim

Ignition module, crank angle sensor

▶ **FUEL SYSTEM:** Up to \$1,000 per claim

Petrol pump, steel fuel lines

▶ **ABS BRAKES:** Up to \$1,000 per claim

Actuators, electronic module, speed sensors

▶ **CV JOINTS:** Up to \$1,000 per claim

▶ **AIR CONDITIONING:** Up to \$1,000 per claim

Condensor, evaporator, compressor

▶ **STEERING:** Up to \$1,000 per claim

Rack & pinion, power steering pump, steering box (internal parts)

▶ **POWER WINDOWS:** Up to \$1,000 per claim

(Specifically excluding sunroof)

Electric motor

► Maxi Plan



This coverage is available on a vehicle if:

1. The purchase price is \$3,000.00 or more.
 2. The vehicle has a current Safety Certificate.
 3. The vehicle is mechanically sound at time of delivery to the contract holder.
 4. The vehicle is currently registered with the relevant government department.
 5. The vehicle is less than 12 years old, according to the compliance plate at the time of purchase; and
 6. The vehicle has travelled less than 200,000 kilometres at time of purchase by the Contract Holder.
- There is no limit on the number of claims within the term of the warranty.
 - There is no limit on the kilometres the vehicle travels during the term of the warranty.

The maximum claim limit for any one claim is as follows:

- Engine, Transmission and differential up to \$2,000.00 per claim.
- Other listed items up to \$1,000.00 per claim.
- The total value of claims made is not to exceed the purchase price of the vehicle.
- See PAGES 8 & 9 for items covered.

► PLEASE NOTE

This warranty does not cover oil, water or fuel leaks or damage caused by corrosion, water submersion, owner neglect, abuse, contaminated fuels or additives, overheating or lack of oil, water or coolants.

▶ Maxi Plan | **COVERED ITEMS**



▶ **ENGINE:** Up to \$2,000 per claim

The following internal engine parts:

Pistons, piston rings, cylinder sleeves, main bearings, con rod bearing, oil pump, push rods, camshaft bearings, camshaft and crankshaft (specifically excluding harmonic balancer, damaged or worn key-way). Cylinder block and head only if damaged by failure of any of the above covered components.

▶ **TRANSMISSION:** Up to \$2,000 per claim

All the internally lubricated components contained within the transmission, including the torque convertor (specifically excluding solenoids, burnt or worn friction plates).

▶ **DIFFERENTIAL:** Up to \$2,000 per claim

All the internally lubricated components (specifically excluding axles, drive shafts, wheel bearings, burnt or worn friction plates).

▶ **COOLING:** Up to \$2,000 per claim

Water pump: Impeller shaft, bearings, bushes

▶ **ELECTRICAL:** Up to \$1,000 per claim

Starter motor, alternator, voltage regulator, windscreen wiper motor

▶ **BRAKES:** Up to \$1,000 per claim

Master cylinder, power booster, steel brake lines

▶ **CLUTCH:** Up to \$1,000 per claim

Master cylinder, slave cylinder

▶ **SUSPENSION:** Up to \$1,000 per claim

Sway bar, torsion bar, front & rear springs

▶ Maxi Plan I **COVERED ITEMS**



▶ **ELECTRICAL IGNITION:**..... Up to \$1,000 per claim

Ignition module, crank angle sensor

▶ **FUEL SYSTEM:** Up to \$1,000 per claim

Petrol pump, steel fuel lines

▶ **ABS BRAKES:** Up to \$1,000 per claim

Actuators, electronic module, speed sensors

▶ **CV JOINTS:** Up to \$1,000 per claim

▶ **AIR CONDITIONING:**..... Up to \$1,000 per claim

Condensor, evaporator, compressor

▶ **STEERING:**..... Up to \$1,000 per claim

Rack & pinion, power steering pump, steering box (internal parts)

▶ **POWER WINDOWS:** Up to \$1,000 per claim

(Specifically excluding sunroof)

Electric motor

► Ultimate Plan



This coverage is available on a vehicle if:

1. The purchase price is \$4,500.00 or more.
 2. The vehicle has a current Safety Certificate.
 3. The vehicle is mechanically sound at time of delivery to the contract holder.
 4. The vehicle is currently registered with the relevant government department.
 5. The vehicle is less than 10 years old, according to the compliance plate at the time of purchase; and
 6. The vehicle has travelled less than 200,000 kilometres at time of purchase by the Contract Holder.
- There is no limit on the number of claims within the term of the warranty.
 - There is no limit on the kilometres the vehicle travels during the term of the warranty.

The maximum claim limit for any one claim is as follows:

- Engine, Transmission and differential up to \$3,000.00 per claim.
- Other listed items up to \$1,000.00 per claim.
- The total value of claims made is not to exceed the purchase price of the vehicle.
- See PAGES 11 & 12 for items covered.

► PLEASE NOTE

This warranty does not cover oil, water or fuel leaks or damage caused by corrosion, water submersion, owner neglect, abuse, contaminated fuels or additives, overheating or lack of oil, water or coolants.

▶ Ultimate Plan I **COVERED ITEMS**



▶ **ENGINE:** Up to \$3,000 per claim

The following internal engine parts:

Pistons, piston rings, cylinder sleeves, main bearings, con rod bearing, oil pump, push rods, camshaft bearings, camshaft and crankshaft (specifically excluding harmonic balancer, damaged or worn key-way). Cylinder block and head only if damaged by failure of any of the above covered components.

▶ **TRANSMISSION:** Up to \$3,000 per claim

All the internally lubricated components contained within the transmission, including the torque convertor (specifically excluding solenoids, burnt or worn friction plates).

▶ **DIFFERENTIAL:** Up to \$3,000 per claim

All the internally lubricated components (specifically excluding axles, drive shafts, wheel bearings, burnt or worn friction plates).

▶ **COOLING:** Up to \$2,000 per claim

Water pump: Impeller shaft, bearings, bushes

▶ **ELECTRICAL:** Up to \$1,000 per claim

Starter motor, alternator, voltage regulator, windscreen wiper motor

▶ **BRAKES:** Up to \$1,000 per claim

Master cylinder, power booster, steel brake lines

▶ **CLUTCH:** Up to \$1,000 per claim

Master cylinder, slave cylinder

▶ **SUSPENSION:** Up to \$1,000 per claim

Sway bar, torsion bar, front & rear springs

▶ Ultimate Plan I **COVERED ITEMS**



▶ **ELECTRICAL IGNITION:**..... Up to \$1,000 per claim

Ignition module, crank angle sensor

▶ **FUEL SYSTEM:**..... Up to \$1,000 per claim

Petrol pump, steel fuel lines

▶ **ABS BRAKES:**Upto \$1,000 per claim

Actuators, electronic module, speed sensors

▶ **CV JOINTS:** Up to \$1,000 per claim

▶ **AIR CONDITIONING:**..... Up to \$1,000 per claim

Condensor, evaporator, compressor

▶ **STEERING:**..... Up to \$1,000 per claim

Rack & pinion, power steering pump, steering box (internal parts)

▶ **POWER WINDOWS:** Up to \$1,000 per claim

(Specifically excluding sunroof)

Electric motor

▶ SERVICE COUPON 1

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 2

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 3

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 4

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 5

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 6

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 7

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 8

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 9

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 10

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 11

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 12

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 13

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 14

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 15

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

▶ SERVICE COUPON 16

DATE:
SPEEDO:
INVOICE / JOB No.:
DEALER / MECHANIC STAMP:

Terms of Contract



1. This is a contract between the contract holder and WESTERN CARCARE GROUP PTY LTD.
2. Subject to the terms and conditions WESTERN CARCARE GROUP PTY LTD advise the administrator to consider a request from the contract holder to repair or replace any damaged parts which are listed as covered items on the contract selected. Any claim must be made by the contract holder during the warranty term.
3. In the event of a claim, contact the administrator's claims department by phoning 1300 006 901 or write to Western Carcare Group Pty Ltd at PO Box 2261, Smithfield NSW 2164 prior to the commencement of any repair. The claims department will then direct you to the selling dealer or an approved repairer for assessment. If the claim is approved, the administrator may authorise the repair and issue an authorisation number to the approved repairer and the repairer will be paid on receipt of invoice. (Any claim for repairs carried out without prior approval will be denied.) If the vehicle is already at a repairer the Administrator may liaise with that repairer or the contract holder may be directed back to the selling dealer or to an approved repairer.
4. Vehicles not covered by this contract: taxis, hire cars, courier service vehicles, commercial vehicles with more than 1500kgs carrying capacity, vehicles modified from manufacturer's specification, vehicles used for racing, rallying, off-road events or motor sports.
5. Any benefits conferred by this warranty on the contract holder are in addition to any other rights and remedies which are available to the contract holder at law.
6. This warranty service contract may only be cancelled by a financier with an interest if the vehicle is repossessed. Refunds will be paid to the financier.
7. The items covered and the claim amounts are specified on pages 6 to 16. Items not specified as covered items in the warranty selected or items noted as exclusions are not covered. Liability is restricted to the replacement of the failed part and not the replacement of the entire vehicle component.
8. The contract holder acknowledges and agrees to pay the first two hundred & fifty dollars (\$250.00) of each and every authorised claim. This amount will form part of the maximum claim limit.
9. To enable accurate service scheduling to be maintained it is your responsibility to ensure the odometer is operating at all times, failure to do so may void your contract.
10. To maintain warranty, the contract holder must at all time adhere to the following service requirements, failure to do so may void this warranty.
 - Vehicles covered by manufacturer's extended warranty must be serviced at intervals specified by the manufacturer and in accordance with the manufacturer's requirements.
 - Vehicles which are older than 12 years or have travelled in excess of 200,000kms at time of purchase, service interval is three months or 5,000kms, whichever occurs first.
 - The service interval commences from the date of purchase and kilometres at time of purchase. Such service must be performed at a registered service centre, the cost of this service is the responsibility of the contract holder and the service records in the rear of the book are to be completed by the servicing dealer at the time of service. In the event of a claim you will be required to provide service documentation clearly showing dates and kilometres of servicing intervals. An allowance of no more than 1,000 kilometres or 30 days beyond the stated intervals will be accepted.
11. This warranty does not cover oil, water or fuel leaks or damages caused by corrosion, water submersion, owner neglect, abuse, contaminated fuels or additives, overheating or lack of oil, water or coolants.
12. This warranty is for a used vehicle and does not cover the normal reduction in performance of a covered item due to wear and tear commensurate with the vehicles's age and kilometre travelled. Whilst some parts may be worn, they may be safe and serviceable.
13. All Costs And Expense, Including fault Diagnosis, Incurred By The Contract Holder In Making A Claim Or Complying With The Contract Holder's Obligations Under This Warranty Shall Be The Responsibility Of The Contract Holder.

14. This contract is not transferable to another vehicle but if you sell the vehicle whilst the warranty is current and all of the service requirements have been adhered to, the administrator may consider a request from the contract holder to transfer the contract to the new owner. If this transfer is granted a copy of a current safety certificate together with a transfer fee of \$80.00 will be required. Such transfer requests are to be forwarded to Western Carcare Group Pty Ltd by certified mail within 7 days of the sale of the vehicle.
15. Book replacement: In the event that you lose or are unable to locate your warranty contract booklet, you may apply to the administrator for a replacement book and a fee of \$50.00 will be charged for this service.
16. This warranty does not cover consequential loss or damage to property, person or vehicle resulting directly or indirectly from failure of the vehicle or any component part.
17. These terms and conditions form part of the vehicle sale contract between the contract holder and the selling dealer. To the fullest extent permitted by law and to the extent of any inconsistency between the terms of this warranty service contract and the terms of the vehicle sale contract between the contract holder and the selling dealer, the terms of this warranty service contract shall override the relevant terms in the vehicle sale contract.
18. Dispute Resolution: Should a dispute arise concerning either the warranty or a claim, the contract holder may choose to refer the matter to our internal disputes panel (the 'panel') for determination and you will receive a response within 15 working days of the Panel receiving your correspondence. The panel can be contacted at PO Box 2261, Smithfield NSW 2164. If you are still dissatisfied following the determination of the 'panel', or choose not to refer the dispute to the panel, Western Carcare Group Pty Ltd will advise the contract holder of other methods of resolution available.
19. Each time you service the vehicle you must post an invoice showing the full details of the service performed by certified mail within 7 days of service being completed. Evidence of post must be available if required.
20. Western Carcare Group reserves the right to inspect the vehicle prior to authorising any repairs.
21. No Warranty claims will be approved within 30 days of signing of contract as the vehicle is to be roadworthy. A copy of the roadworthy certificate is to be posted to PO Box 2261, Smithfield NSW 2164.
22. Invalidation: This service contract will be invalidated if the customer:
 - Does not comply with the servicing requirements in respect of the vehicle as specified in the terms and conditions.
 - Commences or carries out repairs without the express authority of the administrator.
 - Within 7 days of the vehicle being serviced fails to forward the servicing coupons to the administrator at the prescribed service intervals.
 - The service contract will be void if there is evidence of the vehicle's speedometer being tampered with.
 - This service contract is deemed to be null and void if the total value of claims during the term of the service contract exceeds the purchase price of the vehicle.
23. Contract Cover: This service contract covers failure of the internal lubricated parts of the components listed in sections as applicable and we will pay up to but not exceeding the service contract claim limit, depending on the cover. All service and consumable items including but not limited to oil, oil filters, spark plugs, oil and water leaks, normal wear and tear related to age and kms travelled and any loss or damage which is consequential or otherwise is excluded. Any maintenance, service and adjustments are the owner's responsibility. The dealer agrees to restore/repair the fault to the same condition/status that was present in the vehicle prior to the fault occurring. The cost of "betterment" to any claim item(s) will be borne by the contract holder.
24. Fraudulent or Deceptive Claims: This service contract supplied by your dealer is designed to assist and help you with the ongoing repairs of your vehicle. We will not allow or pay any claim where there has been any fraudulent or deceptive act on your part or on the part of a 3rd party repairer, relating to or where you have not taken all reasonable precautions to protect the covered component. Any fraudulent or deceptive claim may be referred to the relevant legal authorities and actions taken including the full cancellation of this service contract by the dealer. Depending on the nature of the claim, you may also be prosecuted if found to be engaging in any deceptive or dishonest conduct.